

FIG. 1 (Related Art)

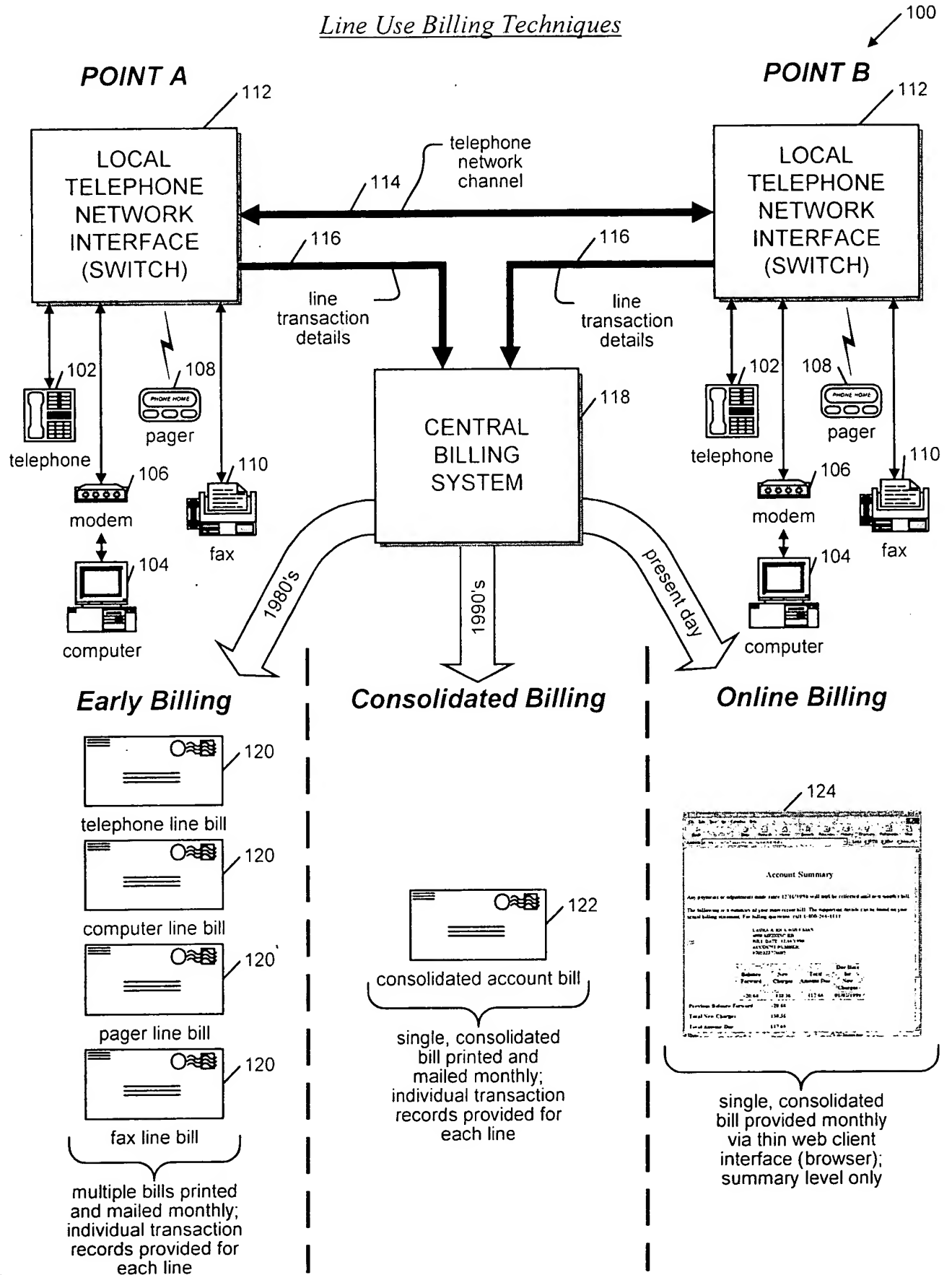


FIG. 2 (Related Art)

Online Summary Billing Mechanism

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## Account Summary

Any payments or adjustments made since 12/16/1998 will **not** be reflected until next month's bill.

The following is a summary of your most recent bill. The supporting details can be found on your actual billing statement. For billing questions, call 1-800-244-1111.

LAURA & RICK SMITH  
4808 JONES DRIVE  
BILL DATE: 12/16/1998  
ACCOUNT NUMBER: 2225322776085

Balance Forward	New Charges	Total Amount Due	Due Date for New Charges
-20.68	138.36	117.68	01/07/1999

Previous Balance Forward -20.68  
Total New Charges **138.36**  
Total Amount Due **117.68**

total charges for consolidated account only; individual transaction records are not provided

FIG. 3

Interactive Consolidated Billing

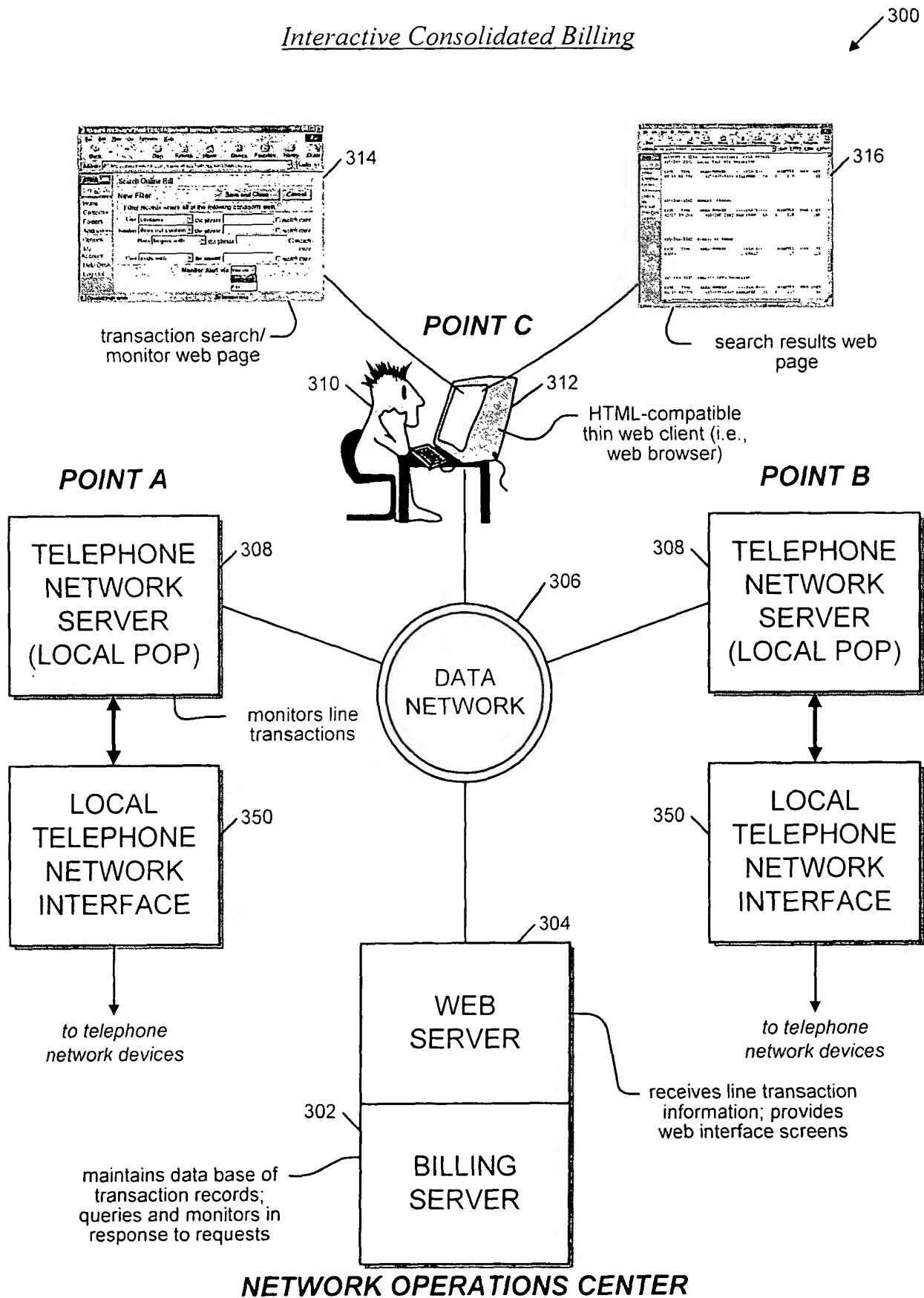


FIG. 4

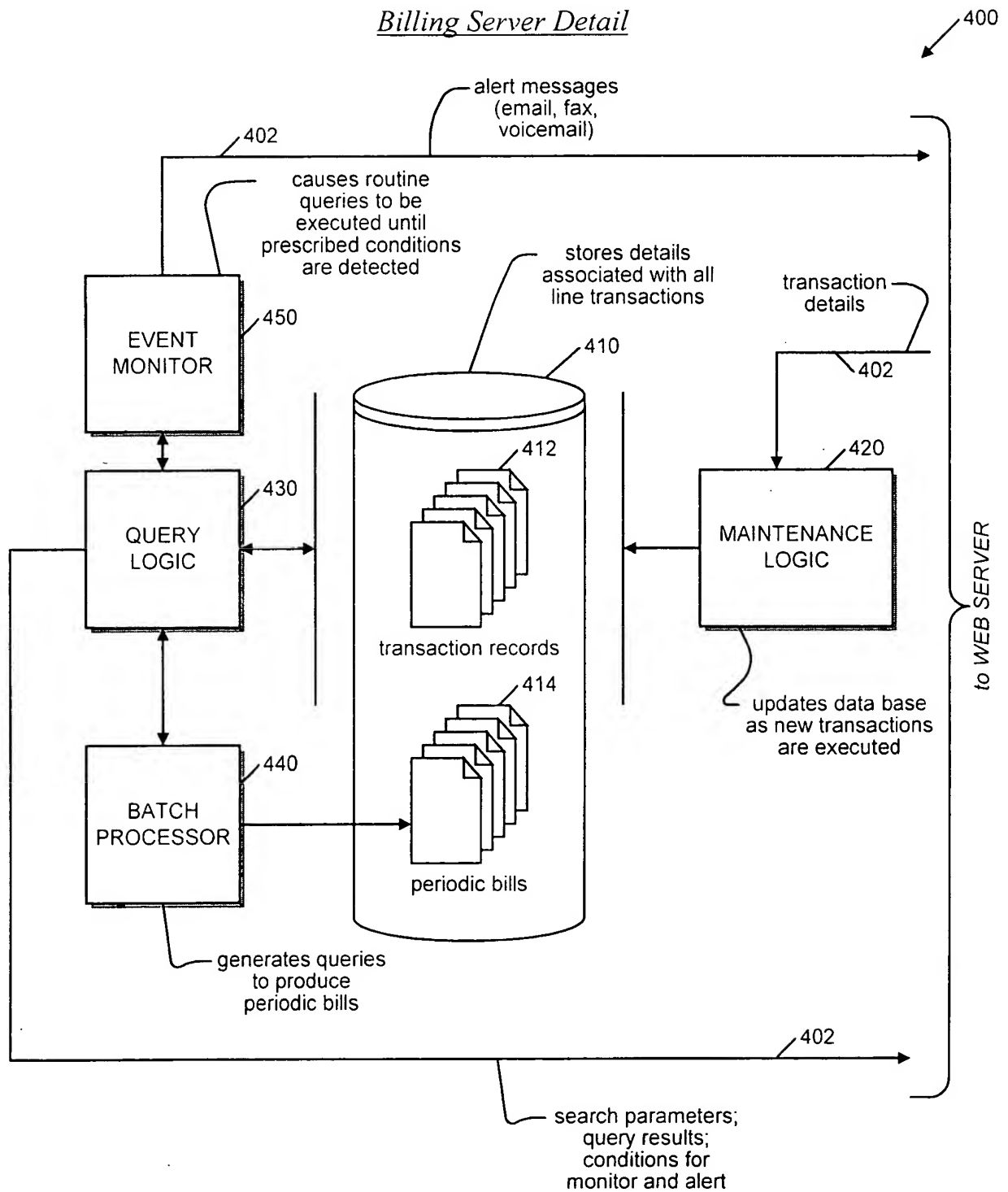


FIG. 5

Event Monitor Details

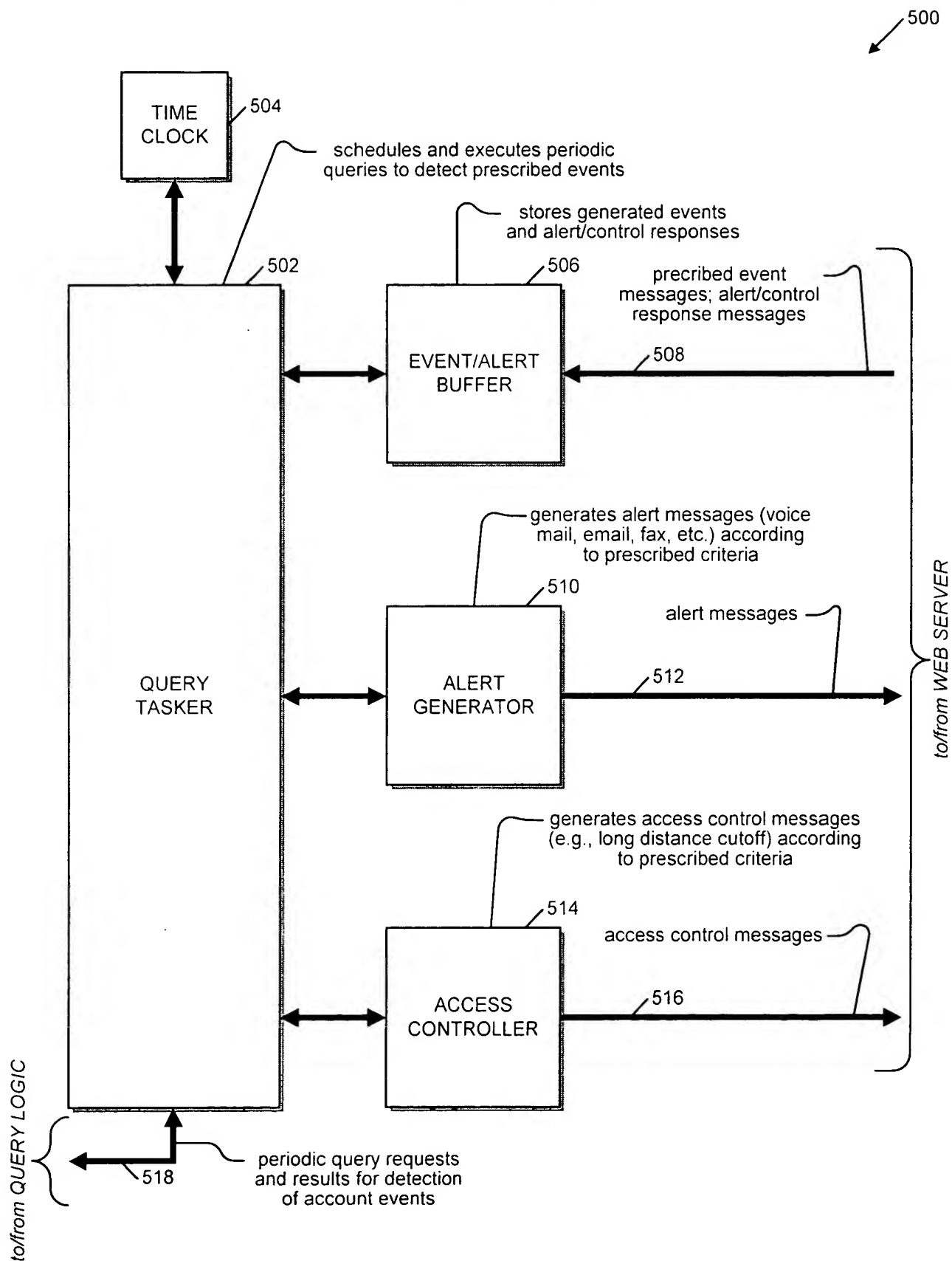


FIG. 6

Payment Options Web Page

allows user to specify payment options and enables periodic statement access via thin web client

600

602

612

610

Options Help

Payment Save and Close Cancel

Credit Card

For security reasons, we do not display your credit card information,  
but you may change it at will.

Type of credit card Visa

Credit card number 1234 5678 9876 5432

Expiration date (mm/yy) 08/08

Cardholder's name John D. Doe

How do you want your monthly statement?

☒ Web (free)

☒ Email (free) (Leave blank to send to your ThinkLink Email Address.)

Email Address john\_doe@email.com

☒ Fax (Leave blank to send to your ThinkLink Fax Number.)

Fax Number

☐ Send me a paper invoice  
with call detail and payment handling.  
(\$2.95 charge applies per month)

Done Internet zone

FIG. 7

Account Options Web Page

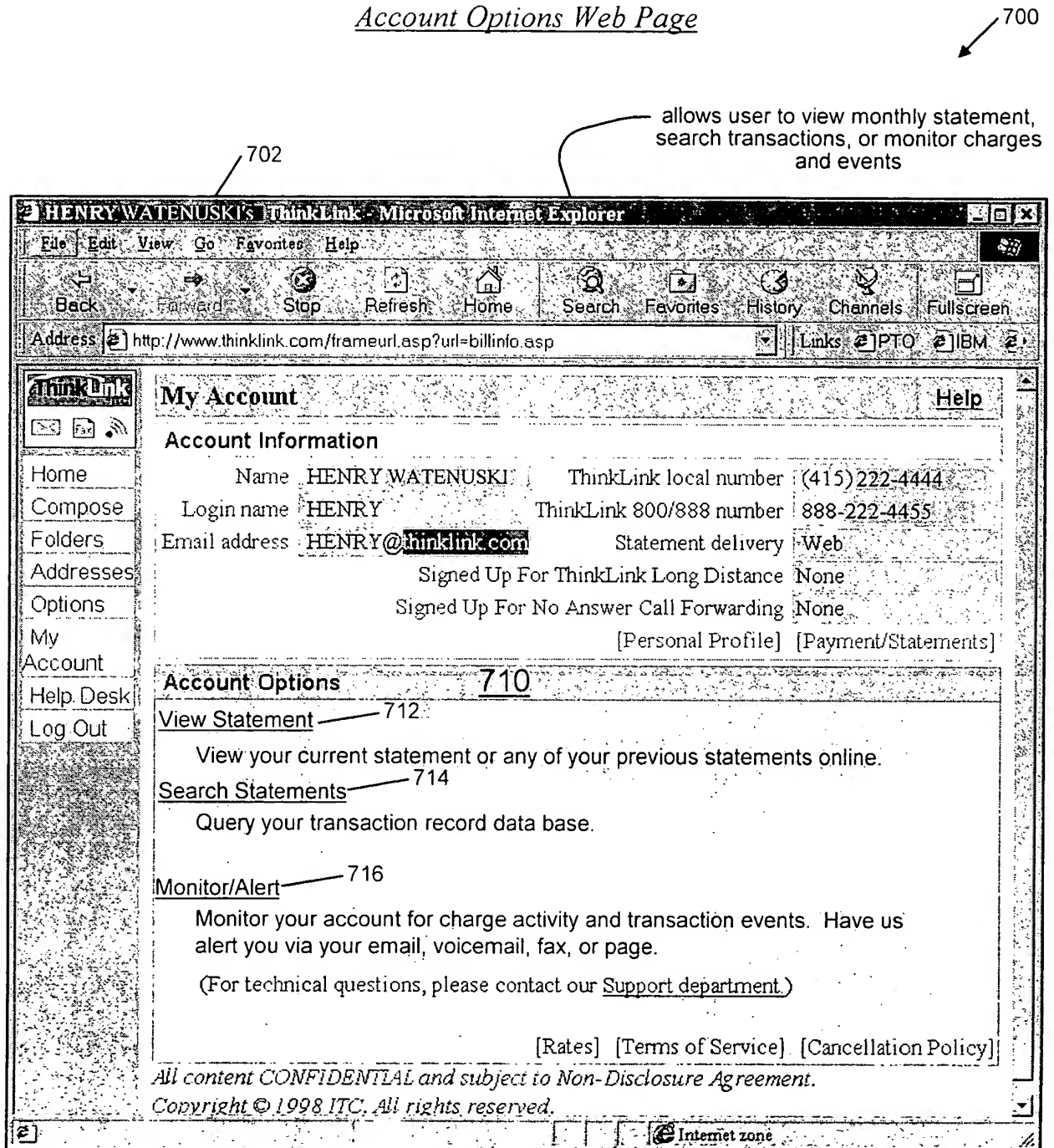


FIG. 8

Transaction Search/Monitor Web Page

allows user to prescribe immediate search parameters and to specify alert medium

802

800

Richard Huffman's ThinkLink - Microsoft Internet Explorer

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Chanr

Address <http://www.thinklink.com/frameurl.asp?url=/options/options.asp> Links

ThinkLink

Home  
Compose  
Folders  
Addresses  
Options  
My Account  
Help Desk  
Log Out

Search Online Bill 810

New Filter Save and Close Cancel

Filter records where all of the following conditions exist:

Line contains the phrase ☐ match case

Number does not contain the phrase ☐ match case

Place begins with the phrase ☐ match case

Cost ends with the amount ☐ match case

Monitor Alert via Voicemail  
Email  
Fax

Opening page options Internet zone



FIG. 9

Search Results Web Page

900

provides individual transaction details for multiple lines

902

Henry Watenuki's ThinkLink - Microsoft Internet Explorer

Address: http://www.thinklink.com/frameurl.asp?url=billinfo.asp

ACCOUNT # 1280 Henry Watenuki CALL DETAIL

923-123-4567 LONG DISTANCE

914 916

DATE	TIME	AREA/NUMBER	PLACE	MINUTES	YOUR COST
03/19	01:59P	415-123-4567	MILLBRAE CA	P 1.0	.11

910

845-123-4567 LONG DISTANCE

914 916

DATE	TIME	AREA/NUMBER	PLACE	MINUTES	YOUR COST
02/27	10:26A	415-268-9999	SAN FRAN CA	A 27.0	2.70

914 916

227-123-4567 LONG DISTANCE

914 916

DATE	TIME	AREA/NUMBER	PLACE	MINUTES	YOUR COST
03/03	12:43P	478-254-9999	BOSTON MA	54.0	4.86

914 916

713-999-8989 LONG DISTANCE

914 916

DATE	TIME	AREA/NUMBER	PLACE	MINUTES	YOUR COST
04/18	01:37P	815-123-4567	KANKAKEE IL	F 1.0	.10

Done Internet zone

FIG. 10

Access Monitor and Control Web Page

allows user to prescribe account event and subsequent access control response when event occurs

1000

1002

Richard Huffman's ThinkLink - Microsoft Internet Explorer

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Chanr

Address <http://www.thinklink.com/frameurl.asp?url=/options/options.asp> Links

**Account Monitor/Control** 1010

Account Number 123456789 1011 **Save and Close** **Cancel**

**Alert/Control Customer Access When**

Charge exceeds 1012 \$ 2500.00 OR

Usage exceeds 1013 3 month avg by 50%

Alert customer 1014 via email

Control cuts off 1015 service long distance, vmail

Opening page option Internet zone

FIG. 11

Method for Interactive Billing Access Via Thin Web Client

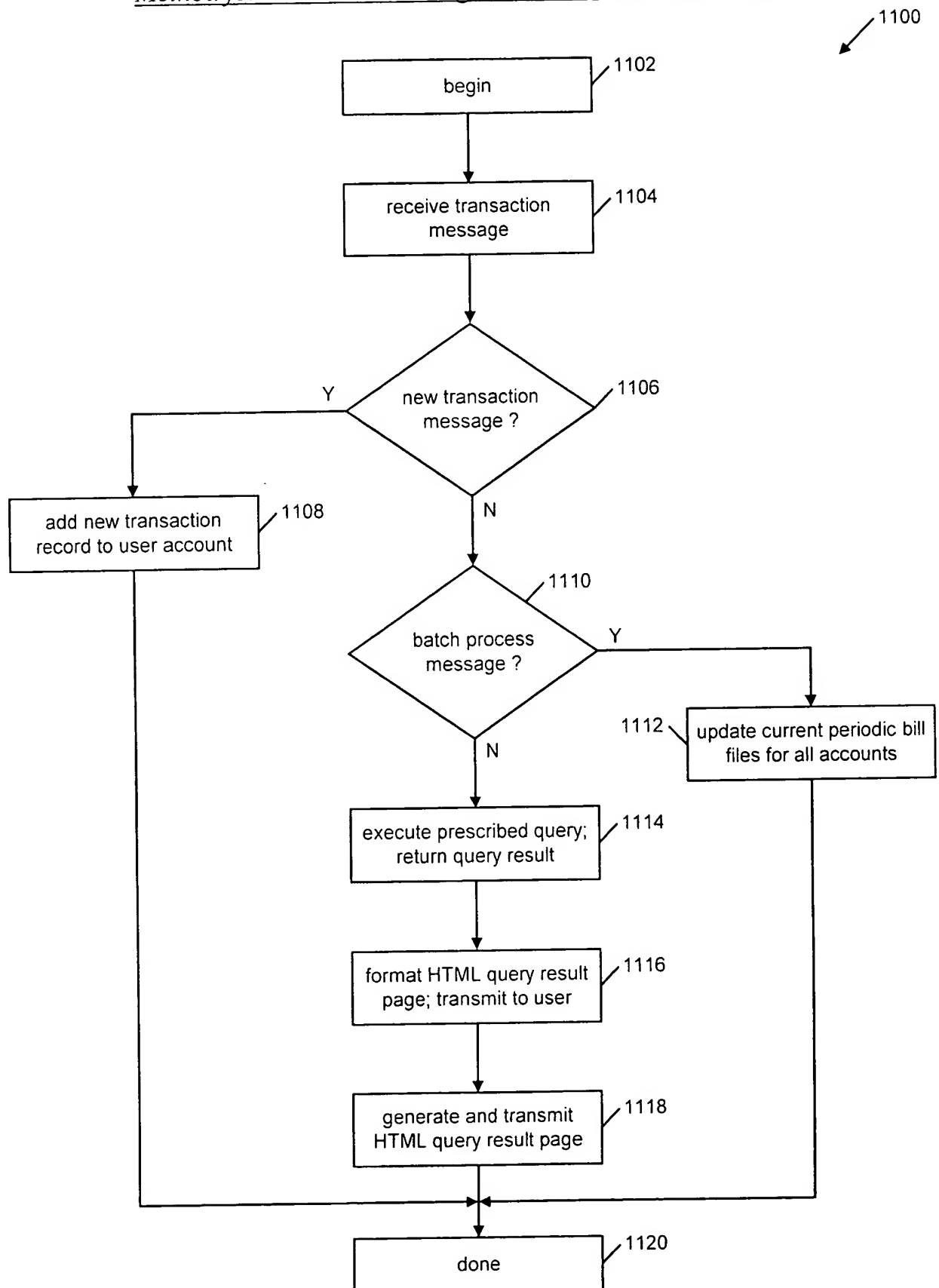


FIG. 12

Method for Account Monitoring/Control Via Thin Web Client

